Overall Performance Percentage
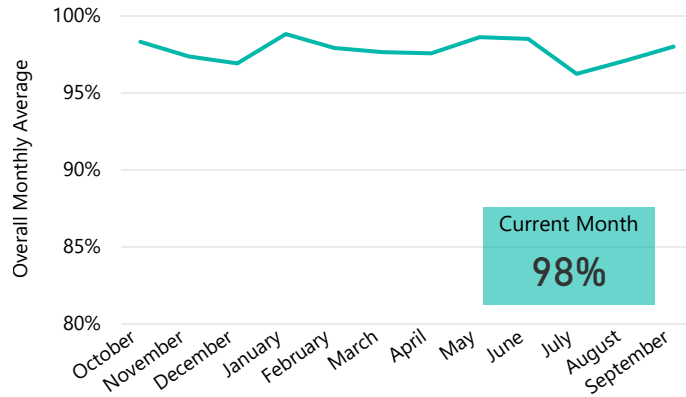
Current Month **98%**

Proactive Incident Detection
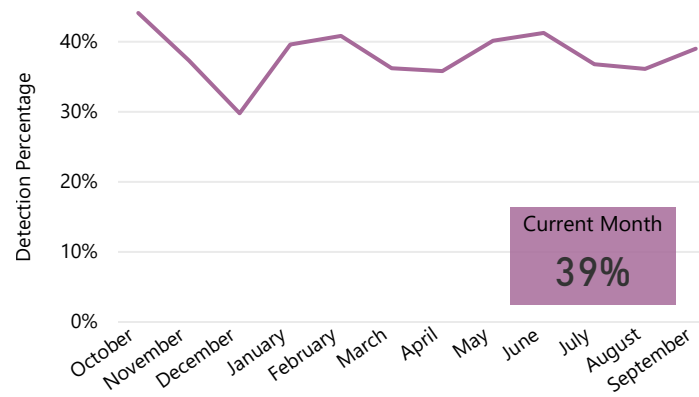
Current Month **39%**

STOC Operation's Goals

	Goal	Current Month
Closure Email Accuracy	90%	92%
Opening Email Accuracy	95%	94%
ATMS Location Accuracy	95%	97%
Detailed Notes	95%	97%

Control Room Response

Current Month		2022 Average
96%	Closure Email Sent within 8 Min	94%
99%	Opening Email Sent within 5 Min	98%
100%	4-hour Update Email Sent	95%
100%	Posted to ATMS within 8 Min	99%
99%	Removed from ATMS within 5 Min	99%
100%	First Responder Notifications	100%

SSP Activities

Current Month **826** | 2022 Average **427**

Abandoned Vehicle	Flat Tire	Mechanical	Other	Crash	Debris	No Gas
165	154	151	142	93	61	60

Incident Types

Current Month **299** | 2022 Average **319**

Crash	Roadwork	Other	Alert
211	65	17	6
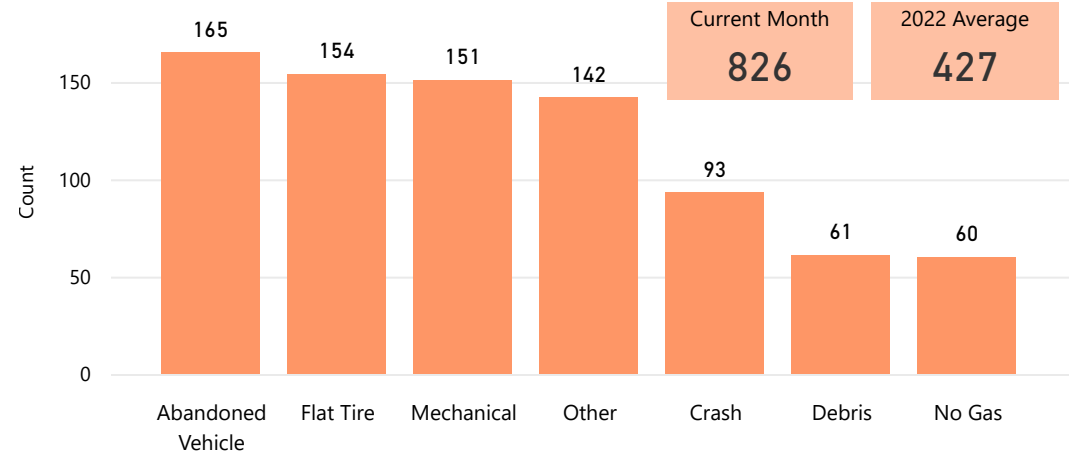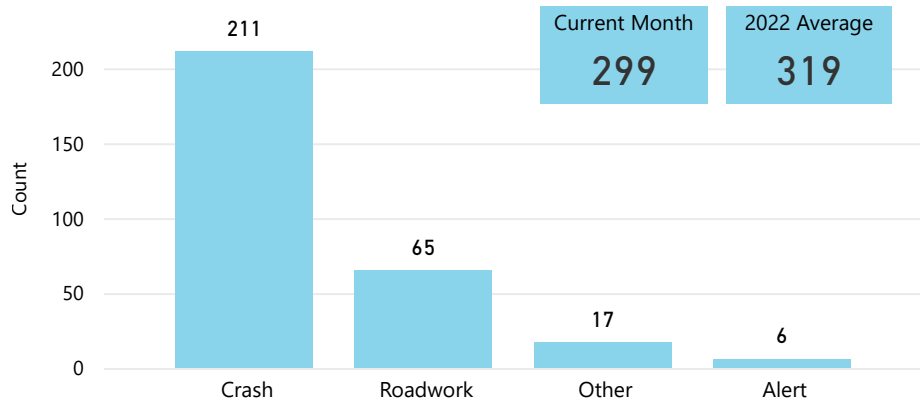
Communication by Region

Current Month **4338** | 2022 Average **4411**

University Region	Southwest Region	Bay Region	Grand Region	Metro Region	Other	North Region	Superior Region
1833	622	508	504	363	271	138	99